NATIONAL STATISTICAL SERVICE
OF GREECE

GENERAL DIRECTORATE OF STATISTICAL SURVEYS

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Household ID: |_|_|_|_|_|_|_| |_|_|

Prefecture: _____

Municipality / commune : _____

Date : |_|_| |_|_| |_|_|_|_|

Interviewer: _____ |_|_|_|

SURVEY
ON THE USE OF INFORMATION AND COMMUNICATION TECHNOLOGIES
2007

QUESTIONNAIRE FOR MEMBERS AGED 12-15

(To be completed for members having been born from 1991 up to 1994)

H The survey is being conducted on a sample of households having been defined by the N.S.S.G in a random way. The provision of data is OBLIGATORY and information is CONFIDENTIAL (Law 3267/56 and Law 2392/96).

Pireaus, 2007

DATA OF THE PRE-SELECTED MEMBER

S/n of the pre-selected member ..... |___|___|

Age ..... |___|___|

Gender ..... ☐ 1 male
☐ 2female

Educational level having been completed:

- Has not attended / completed any educational level ..... ☐ 0
- Demotiko (primary) ..... ☐ 1
- Gymnasium (lower secondary)..... ☐ 2

Employment situation:

- Student ..... ☐ 1
- Other, that is _____ ☐ 2

MODULE B: MOBILE PHONE USE, PC USE, PLACE AND FREQUENCY OF USE

B1. When did you most recently use a computer?

- In the first three months of 2007 ..... ☐ 1→ B2
- In the time interval April – December 2006..... ☐ 2→ B4
- Before April 2006..... ☐ 3→ B4
- Have never used one ..... ☐ 4→ B4

B2. How often, on average, did you use a computer in the first quarter of 2007?
(tick one)

- Every day or almost every day..... ☐ 1
- At least once a week (but not every day) ..... ☐ 2
- At least once a month (but not every week) ..... ☐ 3
- Less than once a month ..... ☐ 4

B3. In the first quarter of 2007, where did you use a computer?
(tick all that apply)

- At home ..... ☐ 1
- At place of work (other than home)..... ☐ 2
- At place of education .. .. ☐ 3
- At another person's home .... ☐ 4
- Other (e.g. hotel, airport, internet café, etc.)..... ☐ 5

B4. Do you use a mobile phone?

- Yes ..... ☐ 1
- No ..... ☐ 2→ C1

B5. For how long, do you speak, daily, over the mobile phone?

- 1 – 5 minutes..... ☐ 1
- 6 – 10 minutes ..... ☐ 2
- 11 – 15 minutes ..... ☐ 3
- 16 – 20 minutes ..... ☐ 4
- More than 20 minutes ..... ☐ 5
- I don't use my phone daily ..... ☐ 6

MODULE C : INTERNET ACCESS, PLACE AND FREQUENCY OF USE

C1. When did you most recently use the internet?

- In the first three months of 2007..... ☐ 1
- In the time interval April-December 2006 ..... ☐ 2→D1_1
- Before April 2006 ..... ☐ 3→D1_1
- Have never used it ..... ☐ 4→D1_1

C2. In the first quarter of 2007, on average, how often did you use the internet?
(tick one)

- Every day or almost every day..... ☐ 1
- At least once a week (but not every day) .... ☐ 2
- At least once a month (but not every week) ..... ☐ 3
- Less than once a month ..... ☐ 4

C3. During the first quarter of 2007, where did you use the internet?
(tick all that apply)

- At home ..... ☐ 1
- At place of work (other than home) ..... ☐ 2
- At place of education ..... ☐ 3
- At another person's home .... ☐ 4
- At other places (e.g. internet café, airport, hotel, etc.)..... ☐ 5

More specifically:

- Public library ..... ☐ 5.1
- Post office ..... ☐ 5.2
- Public Office, town hall, government agency ..... ☐ 5.3
- Cultural, sport club, etc. ..... ☐ 5.4
- Internet café ..... ☐ 5.5

C4. For which of the following activities did you use the internet in the first quarter of 2007 for private purpose?
(tick all that apply)

Communication

- Sending / receiving e-mails ..... ☐ 1
- Other (use of chat sites, etc.) ..... ☐ 2

Information search and on-line services

- Finding information about goods and services ..... ☐ 3
- Listening to web radios / watching web television ..... ☐ 4
- Playing or downloading games, images or music ..... ☐ 5

Training and education

Searching information / participating in any official educational degree (school, etc.) ☐ 6

MODULE D: e-SKILLS

D1_1. For the interviewer:

Has question B1 answer «I have never used computer»?

- Yes ..... ☐ 1→D3_1
- No..... ☐ 2→D1

D1. When did you last take a training course (of at least 3 hours) on any aspect of computer use?

- In the first three months at 2007..... ☐ 1
- In the time interval April - December 2006 ..... ☐ 2
- In the time interval 2003 – March 2006 ..... ☐ 3
- Before April 2003..... ☐ 4
- Have never taken any ..... ☐ 5

D2. Which of the following computer related activities have you already carried out?
(tick all that apply)

- Copying or moving a file or folder ..... ☐ 1
- Using "copy" and "paste" tools to duplicate or move information within a document ..... ☐ 2
- Using basic arithmetic formulas in a spreadsheet ..... ☐ 3
- Compressing files ..... ☐ 4

Continue with next page

D2. *continued*

- Connecting and installing new devices, e.g. a printer or a modem…… ☐ 5
- Writing a computer program using a specialized programming language .. ☐ 6
- None of the above …… ☐ 7

D3_1. For the interviewer:

Has question C1 answer «I have never used internet»?

- Yes …… ☐ 1→ D4_1
- No…… ☐ 2→ D3

D3. Which of the following internet related activities have you already carried out?
(tick all that apply)

- Using a search engine (e.g. Google, Yahoo) to find information ……. ☐ 1
- Sending e-mails with attached files (documents, pictures, etc.) …… ☐ 2
- Posting message to chat rooms…… ☐ 3
- Using the internet to make telephone calls…… ☐ 4
- Using peer-to-peer file sharing for exchanging movies, music, etc…… ☐ 5
- Creating a web-page …. …… ☐ 6
- None of the above …… ☐ 7

D4_1. For the interviewer:
In questions D2 or D3 there exists at least one (positive) answer.

- Yes …… ☐ 1→D4
- No…… ☐ 2→ Interview Result

D4. Where or how did you obtain the skills to carry out these activities?
(tick all that apply)

- Formalized educational institution (school, university, etc.)…… ☐ 1
- Self-study using books, cd-roms etc. …… ☐ 2
- Self-study in the sense of learning by-doing …… ☐ 3
- Informal assistance from colleagues, relatives, friends …… ☐ 4
- Some other way …… ☐ 5

INTERVIEW RESULT

Interview completed

- Interview completed ..... ❑1

No contact made with member, because:

- Member temporarily absent..... ❑2

Interview not made, although contact was made:

- Refusal to cooperate..... ❑3