

User oriented quality report

Survey on the Use of Information and Communication Technologies by households & individuals, year 2017

The Survey on the Use of Information and Communication Technologies by households and individuals is part of the European Statistical Program focusing on the availability of information and communication technologies and their use by individuals and within households. Information and Communication Technologies affect people's everyday lives in many ways, both at work and in the home, for example, when communicating with others, with public services or buying online. With the survey the indicators of the digital agenda of Europe are calculated, such as, the percentage of households with internet access at home, the percentage of population regularly using the internet, using the internet for receiving information from public services' websites, buying online goods and services, etc.

The survey is being conducted in the framework of Regulation 808/2004 of the European Council and the Parliament and according to Implementing Regulation 2015/2016.

The survey is conducted by telephone, to all private households throughout the country, irrespective of their size or socioeconomic characteristics, with the only condition that at least one person aged 16-74 years old lives in the household.

For the ICT survey of the year 2017 the three stage stratified sampling has been used, with ultimate sampling unit the individual. The sample consisted of a sub-sample used in the EU-SILC of the years 2013 - 2016, whose sampling units were selected in the first stage.

Secondary sampling units are households from the EU-SILC survey with household members aged 16-74 years old, belonging to the selected primary sampling units.

Ultimate sampling unit is the individual aged 16-74 years old, randomly selected among household members of each household.

Stratification criteria for the second stage of sampling were:

- Region (13 regions (NUTS2) as well as the Major City Agglomerations (Athens and Thessaloniki)
- Urbanization degree: (Urban areas 30,000+ inhabitants, Urban areas 5,000 – 29,999 inhabitants, Urban-Rural areas 1-4,999 inhabitants and Rural areas 1-999 inhabitants).

The initial sample consists of 7,501 households.

The total non response rate is 27.3%.

More information on the survey is available on the webpage of the Hellenic Statistical Authority, www.statistics.gr, Section: Statistics / Industry – Commerce – Services - Transportations / Use of information and communication technologies (ICT) / Use of information and communication technologies (ICT) by Households- Individuals.