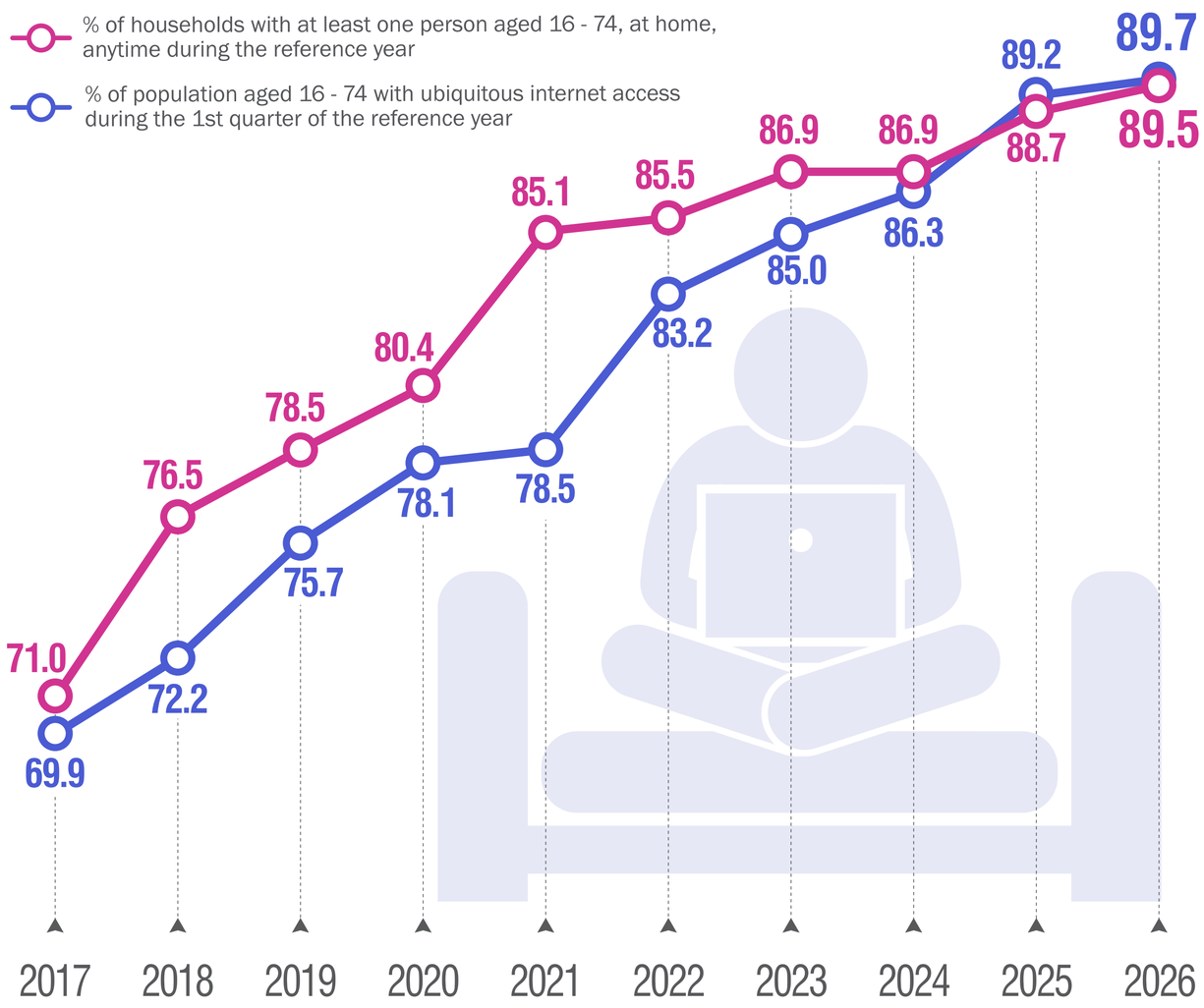
USE OF INFORMATION AND COMMUNICATION TECHNOLOGIES

in households and by individuals, 2026

INTERNET ACCESS



E-GOVERNMENT SERVICES

% of persons aged 16 - 74 who used the internet, April 2025 - March 2026

75.4 USED E-GOVERNMENT SERVICES

69.7 RECEIVED OFFICIAL DOCUMENTS IN THEIR PERSONAL ACCOUNT

51.5 MADE APPOINTMENT WITH PUBLIC SERVICE

20.0 SUBMITTED TAX DECLARATION THEMSELVES

63.2 SUBMITTED AN ONLINE APPLICATION FOR AN OFFICIAL DOCUMENT, CERTIFICATE, BENEFIT OR FILED A COMPLAINT / OBJECTION

- **49.0** REQUESTED OFFICIAL DOCUMENTS OR CERTIFICATES
- **42.2** REQUESTED BENEFITS OR ENTITLEMENT FOR PENSION
- **4.8** MADE OTHER REQUESTS, COMPLAINTS / OBJECTIONS

E-LEARNING

% of persons aged 16 - 74 who used the internet for education, 1st quarter 2026

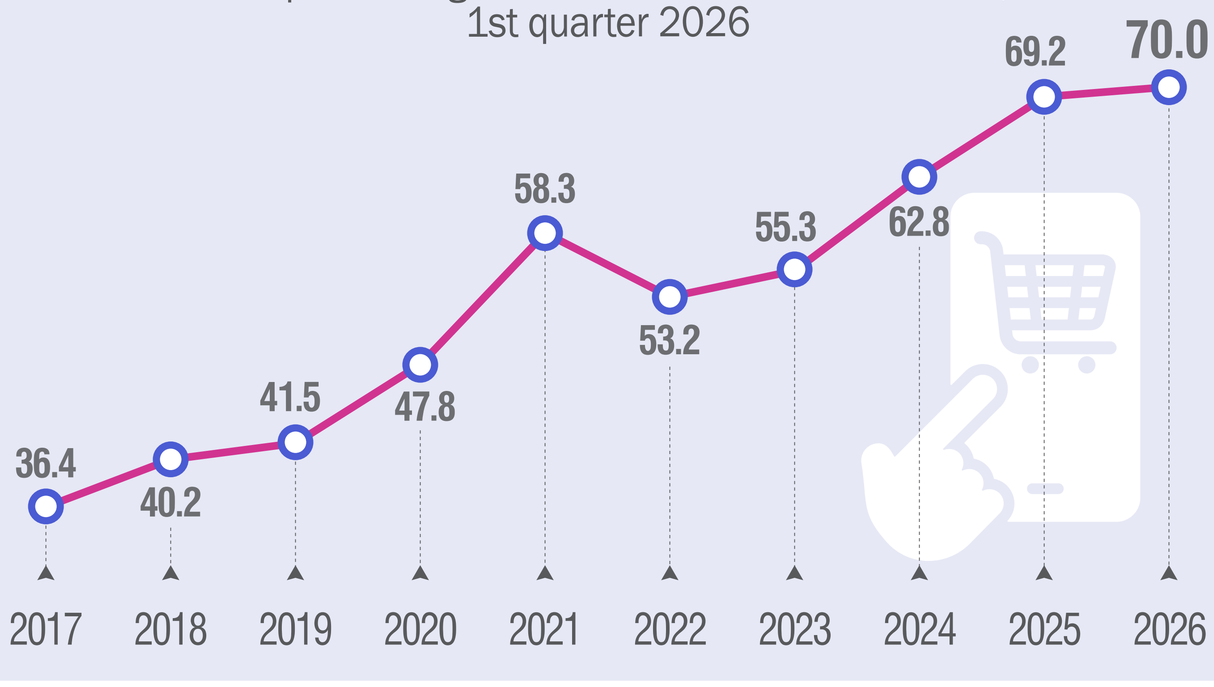
24.6 PARTICIPATION IN ONLINE COURSES OR TRAINING PROGRAMS

16.8 USE OF ONLINE EDUCATIONAL MATERIAL

16.4 COMMUNICATION WITH EDUCATORS OR OTHER LEARNERS

E-COMMERCE

% of persons aged 16 - 74 who used the internet, 1st quarter 2026



USE OF ARTIFICIAL INTELLIGENCE

% of persons aged 16 - 74 who used the internet, 1st quarter 2026

60.2

- **96.9** FOR PRIVATE REASONS
- **38.1** FOR PROFESSIONAL REASONS
- **24.1** FOR EDUCATIONAL REASONS

GREEN TECHNOLOGIES

% of persons aged 16 - 74 who recycled their devices, 1st quarter 2026

44.0 DESKTOP COMPUTER

34.0 PORTABLE COMPUTER (LAPTOP OR TABLET)

32.2 MOBILE OR SMARTPHONE

infographic ELSTAT

Source: Hellenic Statistical Authority / 20 November 2026

#GreekDataMatter