

Hedwig MIESSEN

Programme Manager of 'ICT in the City', municipality of The Hague

Hedwig is an initiator of innovative projects, processes and communities. As an ICT consultant, Hedwig Miessen worked on various ICT change processes for ORMIT, a former subsidiary company of Ordina, and subsequently as a management consultant at CGI (formerly CMG).

As Programme Manager of 'ICT in the City' for the municipality of The Hague, she initiated programs such as 'govroam', 'smart city', 'resilience', and the 'innowijklabs'. For many years, she was national head of the programme Digital Cities Agenda (Safe City), including the City Rhythm research in collaboration with Amsterdam, Rotterdam, Zoetermeer, Helmond, Zaanstad and The Hague. She is currently Programme Manager of the Urban Data Centre/The Hague and national leader of the ISO Certification of cities for ISO-37120 regarding sustainable development of communities. The Urban Data Centre is a place for research, innovation and experiments. The aim is to use existing data even more effectively and innovatively and to make this data available for policy development. An example of current research by this UDC is the degree of coverage provided by municipal services to those people who are entitled to them.