



Pireas, 14 June 2011

## PRESS RELEASE

### TURNOVER INDICES FOR SPECIFIC ACTIVITIES OF THE SERVICES SECTOR

#### First quarter 2011

(2005=100.0)

The Hellenic Statistical Authority publishes turnover indices for specific activities of the services sector for the first quarter of 2011, as follows:

#### Compiled Turnover Indices

- Postal and courier activities (NACE Rev.2 branch H53)
- Publishing activities (NACE Rev.2 branch J58)
- Telecommunications (NACE Rev.2 branch J61)
- Computer programming, consultancy and related activities (NACE Rev.2 branch J62)
- Information Service activities (NACE Rev.2 branch J63)
- Legal and accounting activities (NACE Rev.2 branch M69)
- Management consultancy activities (NACE Rev.2 branch M 70.2)
- Legal, accounting and management consultancy activities (NACE Rev.2 branch M69-M 70.2)
- Architectural and engineering activities; technical testing and analysis (NACE Rev.2 branch M71)
- Advertising and market research (NACE Rev.2 branch M73)
- Other professional, scientific and technical activities (NACE Rev.2 branch M74)
- Employment activities (NACE Rev.2 branch N78)
- Security and investigation activities (NACE Rev.2 branch N 80)
- Cleaning activities (NACE Rev.2 branch N 81.2)
- Office administrative, office support and other business support activities ((NACE Rev.2 branch N 82)

Information:

Economic and  
Short-Term  
Indicators Division

Zioupou Georgios  
Tel:0030 213 1352128  
Fax:0030 213 1352724

zioupoug@statistics.gr

The evolution of the compiled turnover indices in specific services sector activities, according to the provisional and working day adjusted data, is illustrated in the following tables.

More specifically, each of the following tables<sup>1</sup> illustrate:

Table 1 : the annual rates of change of the above mentioned indices of the first quarter 2011, compared with the first quarter 2010, as well as the annual rates of change of the first quarter 2010 compared with the first quarter 2009.

Table 2: the quarterly rates of change of the above mentioned indices of the first quarter 2011, compared with the fourth quarter 2010, as well as the quarterly rates of change of the first quarter 2010 compared with the fourth quarter 2009.

Table 3 : the annual rates of change evolution of the above mentioned indices for the period 2009-2011 (first quarter).

Table 4: the quarterly rates of change evolution of the above mentioned indices for the period 2009-2011 (first quarter).

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<sup>1</sup> All figures in this release are based on data adjusted for working days. The data are provisional when first released. The data become final as soon as all gathered data become definite. More specifically the data released for the most recent quarter are provisional and they are published together with the revised data of the previous quarter.

**Table 1**  
**Annual rates of change of the turnover indices by activities of the services sector**  
*(working day adjusted data)*  
**(2005=100.0)**

NACE Rev.2 code	Economic activities	Q1 2011*	Q1 2010	Q1 2009	YoY(%) Q1 11 /Q1 10	YoY(%) Q1 10 /Q1 09
H53	Postal and courier activities	108.9	120.4	123.7	-9.5	-2.7
J58	Publishing activities	58.2	69.0	75.7	-15.6	-8.9
J 61	Telecommunications	79.0	91.2	97.5	-13.4	-6.5
J62	Computer programming, consultancy and related activities	62.2	84.9	90.4	-26.8	-6.0
J63	Information Service activities	171.9	199.3	188.0	-13.8	6.0
M69	Legal and accounting activities	126.9	137.8	109.7	-7.9	25.6
M70.2	Management consultancy activities	64.8	74.5	78.5	-13.0	-5.1
M69+M 702	Legal, accounting and management consultancy activities	85.2	95.3	88.8	-10.6	7.3
M71	Architectural and engineering activities, technical testing and analysis	55.0	68.9	87.6	-20.2	-21.4
M73	Advertising and market research	55.2	65.0	70.4	-15.1	-7.6
M74	Other professional, scientific and technical activities	59.5	53.0	91.3	12.2	-41.9
N78	Employment activities	138.8	154.5	154.0	-10.2	0.4
N80	Security and investigation activities	159.1	171.5	168.4	-7.3	1.9
N81.2	Cleaning activities	130.7	134.1	127.3	-2.5	5.3
N82	Office administrative, office support and other business support activities	75.3	94.8	96.7	-20.6	-1.9

*\*Provisional data*

Table 2  
Quarterly rates of change of the turnover indices by activities of the services sector  
(working day adjusted data)  
(2005=100.0)

NACE Rev.2 code	Economic activities	Q1 2011*	Q4 2010**	QoQ(%) Q1 11 /Q4 10	Q1 2010	Q4 2009	QoQ(%) Q1 10 /Q4 09
H53	Postal and courier activities	108.9	118.3	-8.0	120.4	133.3	-9.7
J58	Publishing activities	58.2	93.5	-37.7	69.0	106.5	-35.2
J 61	Telecommunications	79.0	75.1	5.2	91.2	97.2	-6.1
J62	Computer programming, consultancy and related activities	62.2	87.4	-28.8	84.9	136.5	-37.8
J63	Information Service activities	171.9	198.5	-13.4	199.3	191.5	4.1
M69	Legal and accounting activities	126.9	160.0	-20.7	137.8	151.5	-9.0
M70.2	Management consultancy activities	64.8	133.1	-51.3	74.5	157.7	-52.8
M69+M 702	Legal, accounting and management consultancy activities	85.2	141.9	-40.0	95.3	155.7	-38.8
M71	Architectural and engineering activities; technical testing and analysis	55.0	118.0	-53.5	68.9	130.0	-47.0
M73	Advertising and market research	55.2	68.5	-19.4	65.0	109.8	-40.8
M74	Other professional, scientific and technical activities	59.5	64.8	-8.2	53.0	81.4	-34.9
N78	Employment activities	138.8	153.7	-9.7	154.5	168.6	-8.4
N80	Security and investigation activities	159.1	166.1	-4.2	171.5	170.2	0.8
N81.2	Cleaning activities	130.7	170.6	-23.4	134.1	160.2	-16.3
N82	Office administrative, office support and other business support activities	75.3	58.9	27.8	94.8	87.6	8.2

\*Provisional data \*\*Revised data

Table 3  
Annual rates of change of the turnover indices by activities of the services sector  
(working day adjusted data)  
(2005=100.0)

Year: 2009

NACE Rev.2 code	Economic activities	Q1		Q2		Q3		Q4		Annual average	
		Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual average rate of change (%)
H53	Postal and courier activities	123.7	0.5	128.8	-0.1	115.5	-8.0	133.3	-5.0	125.3	-3.2
J58	Publishing activities	75.7	-25.6	94.9	-13.5	89.1	-9.6	106.5	-1.7	91.5	-12.5
J 61	Telecommunications	97.5	-6.7	95.8	-11.8	97.9	-11.7	97.2	-5.3	97.1	-8.9
J62	Computer programming, consultancy and related activities	90.4	-15.8	111.0	-20.0	113.9	19.2	136.5	-22.7	112.9	-12.8
J63	Information Service activities	188.0	33.1	234.6	34.2	156.3	-0.6	191.5	-1.8	192.6	15.3
M69	Legal and accounting activities	109.7	1.9	154.4	-9.8	96.1	-24.5	151.5	-1.4	127.9	-8.6
M70.2	Management consultancy activities	78.5	-16.6	125.3	28.2	78.7	-18.3	157.7	-30.3	110.0	-14.4
M69+M 702	Legal, accounting and management consultancy activities	88.8	-10.0	134.9	10.7	84.4	-20.7	155.7	-23.1	115.9	-12.4
M71	Architectural and engineering activities; technical testing and analysis	87.6	4.0	112.6	-14.4	106.8	-12.3	130.0	-34.7	109.2	-18.6
M73	Advertising and market research	70.4	-18.3	94.3	-26.7	65.1	-21.4	109.8	-7.2	84.9	-18.4
M74	Other professional, scientific and technical activities	91.3	-8.1	75.1	-30.5	92.8	-11.3	81.4	-22.7	85.2	-18.4
N78	Employment activities	154.0	-9.1	147.5	-16.5	138.0	-26.2	168.6	-13.5	152.0	-16.5
N80	Security and investigation activities	168.4	14.7	175.5	18.2	157.1	10.0	170.2	10.4	167.8	13.3
N81.2	Cleaning activities	127.3	23.2	146.6	22.4	157.6	41.9	160.2	-3.3	147.9	18.4
N82	Office administrative, office support and other business support activities	96.7	-33.4	83.3	26.3	116.6	28.1	87.6	-11.7	96.1	-4.3

**Table 3**  
**Annual rates of change of the turnover indices by activities of the services sector**  
*(working day adjusted data)*  
**(2005=100.0)**

**Year: 2010**

NACE Rev.2 code	Economic activities	Q1		Q2		Q3**		Q4**		Annual average**	
		Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual average rate of change (%)
H53	Postal and courier activities	120.4	-2.7	121.6	-5.6	105.0	-9.1	118.3	-11.2	116.3	-7.2
J58	Publishing activities	69.0	-8.9	81.1	-14.5	61.8	-30.6	93.5	-12.2	76.3	-16.6
J 61	Telecommunications	91.2	-6.5	87.7	-8.5	90.3	-7.7	75.1	-22.7	86.1	-11.4
J62	Computer programming, consultancy and related activities	84.9	-6.0	77.5	-30.2	57.9	-49.1	87.4	-36.0	76.9	-31.9
J63	Information Service activities	199.3	6.0	169.1	-27.9	123.8	-20.8	198.5	3.6	172.7	-10.3
M69	Legal and accounting activities	137.8	25.6	154.6	0.1	90.7	-5.7	160.0	5.6	135.8	6.1
M70.2	Management consultancy activities	74.5	-5.1	86.8	-30.7	80.1	1.8	133.1	-15.6	93.6	-14.9
M69+M 702	Legal, accounting and management consultancy activities	95.3	7.3	109.1	-19.1	83.5	-1.0	141.9	-8.8	107.4	-7.3
M71	Architectural and engineering activities; technical testing and analysis	68.9	-21.4	84.4	-25.0	76.4	-28.5	118.0	-9.2	86.9	-20.4
M73	Advertising and market research	65.0	-7.6	81.9	-13.1	43.4	-33.4	68.5	-37.6	64.7	-23.8
M74	Other professional, scientific and technical activities	53.0	-41.9	67.2	-10.6	39.5	-57.5	64.8	-20.5	56.1	-34.1
N78	Employment activities	154.5	0.4	134.6	-8.7	132.9	-3.7	153.7	-8.9	143.9	-5.3
N80	Security and investigation activities	171.5	1.9	185.4	5.7	157.6	0.4	166.1	-2.4	170.2	1.4
N81.2	Cleaning activities	134.1	5.3	161.1	9.9	133.1	-15.5	170.6	6.5	149.7	1.2
N82	Office administrative, office support and other business support activities	94.8	-1.9	82.5	-0.9	50.9	-56.4	58.9	-32.8	71.8	-25.3

**\*\*Revised data**

Table 3  
Annual rates of change of the turnover indices by activities of the services sector  
(working day adjusted data)

**Year: 2011**

**(2005=100.0)**

NACE Rev.2 code	Economic activities	Q1*		Q2		Q3		Q4		Annual average	
		Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual rate of change (%)	Index	Annual average rate of change (%)
H53	Postal and courier activities	108.9	-9.5								
J58	Publishing activities	58.2	-15.6								
J 61	Telecommunications	79.0	-13.4								
J62	Computer programming, consultancy and related activities	62.2	-26.8								
J63	Information Service activities	171.9	-13.8								
M69	Legal and accounting activities	126.9	-7.9								
M70.2	Management consultancy activities	64.8	-13.0								
M69+M 702	Legal, accounting and management consultancy activities	85.2	-10.6								
M71	Architectural and engineering activities; technical testing and analysis	55.0	-20.2								
M73	Advertising and market research	55.2	-15.1								
M74	Other professional, scientific and technical activities	59.5	12.2								
N78	Employment activities	138.8	-10.2								
N80	Security and investigation activities	159.1	-7.3								
N81.2	Cleaning activities	130.7	-2.5								
N82	Office administrative, office support and other business support activities	75.3	-20.6								

*\*Provisional data*

**Table 4**  
**Quarterly rates of change of the turnover indices by activities of the services sector**  
*(working day adjusted data)*  
**(2005=100.0)**

**Year: 2009**

NACE Rev.2 code	Economic activities	Q1		Q2		Q3		Q4	
		Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)
H53	Postal and courier activities	123.7	-11.8	128.8	4.1	115.5	-10.3	133.3	15.4
J58	Publishing activities	75.7	-30.1	94.9	25.3	89.1	-6.0	106.5	19.5
J 61	Telecommunications	97.5	-4.9	95.8	-1.8	97.9	2.1	97.2	-0.7
J62	Computer programming, consultancy and related activities	90.4	-48.8	111.0	22.8	113.9	2.6	136.5	19.9
J63	Information Service activities	188.0	-3.6	234.6	24.8	156.3	-33.4	191.5	22.6
M69	Legal and accounting activities	109.7	-28.6	154.4	40.7	96.1	-37.8	151.5	57.6
M70.2	Management consultancy activities	78.5	-65.3	125.3	59.6	78.7	-37.2	157.7	100.4
M69+M 702	Legal, accounting and management consultancy activities	88.8	-56.1	134.9	51.9	84.4	-37.4	155.7	84.4
M71	Architectural and engineering activities; technical testing and analysis	87.6	-56.0	112.6	28.6	106.8	-5.2	130.0	21.8
M73	Advertising and market research	70.4	-40.5	94.3	34.0	65.1	-30.9	109.8	68.5
M74	Other professional, scientific and technical activities	91.3	-13.4	75.1	-17.8	92.8	23.6	81.4	-12.3
N78	Employment activities	154.0	-21.0	147.5	-4.2	138.0	-6.4	168.6	22.2
N80	Security and investigation activities	168.4	9.2	175.5	4.2	157.1	-10.5	170.2	8.3
N81.2	Cleaning activities	127.3	-23.1	146.6	15.1	157.6	7.5	160.2	1.7
N82	Office administrative, office support and other business support activities	96.7	-2.6	83.3	-13.8	116.6	40.0	87.6	-24.9



**Table 4**  
**Quarterly rates of change of the turnover indices by activities of the services sector**  
*(working day adjusted data)*  
**(2005=100.0)**

**Year: 2010**

NACE Rev.2 code	Economic activities	Q1		Q2		Q3**		Q4**	
		Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)
H53	Postal and courier activities	120.4	-9.7	121.6	1.1	105.0	-13.7	118.3	12.7
J58	Publishing activities	69.0	-35.2	81.1	17.5	61.8	-23.7	93.5	51.2
J 61	Telecommunications	91.2	-6.1	87.7	-3.9	90.3	3.0	75.1	-16.9
J62	Computer programming, consultancy and related activities	84.9	-37.8	77.5	-8.8	57.9	-25.3	87.4	50.8
J63	Information Service activities	199.3	4.1	169.1	-15.2	123.8	-26.8	198.5	60.3
M69	Legal and accounting activities	137.8	-9.0	154.6	12.2	90.7	-41.4	160.0	76.5
M70.2	Management consultancy activities	74.5	-52.8	86.8	16.5	80.1	-7.8	133.1	66.2
M69+M 702	Legal, accounting and management consultancy activities	95.3	-38.8	109.1	14.5	83.5	-23.4	141.9	69.9
M71	Architectural and engineering activities; technical testing and analysis	68.9	-47.0	84.4	22.6	76.4	-9.5	118.0	54.5
M73	Advertising and market research	65.0	-40.8	81.9	26.0	43.4	-47.1	68.5	57.9
M74	Other professional, scientific and technical activities	53.0	-34.9	67.2	26.7	39.5	-41.2	64.8	64.0
N78	Employment activities	154.5	-8.4	134.6	-12.9	132.9	-1.3	153.7	15.7
N80	Security and investigation activities	171.5	0.8	185.4	8.1	157.6	-15.0	166.1	5.4
N81.2	Cleaning activities	134.1	-16.3	161.1	20.2	133.1	-17.4	170.6	28.2
N82	Office administrative, office support and other business support activities	94.8	8.2	82.5	-13.0	50.9	-38.4	58.9	15.8

**\*\*Revised data**

**Table 4**  
**Quarterly rates of change of the turnover indices by activities of the services sector**  
*(working day adjusted data)*  
**(2005=100.0)**

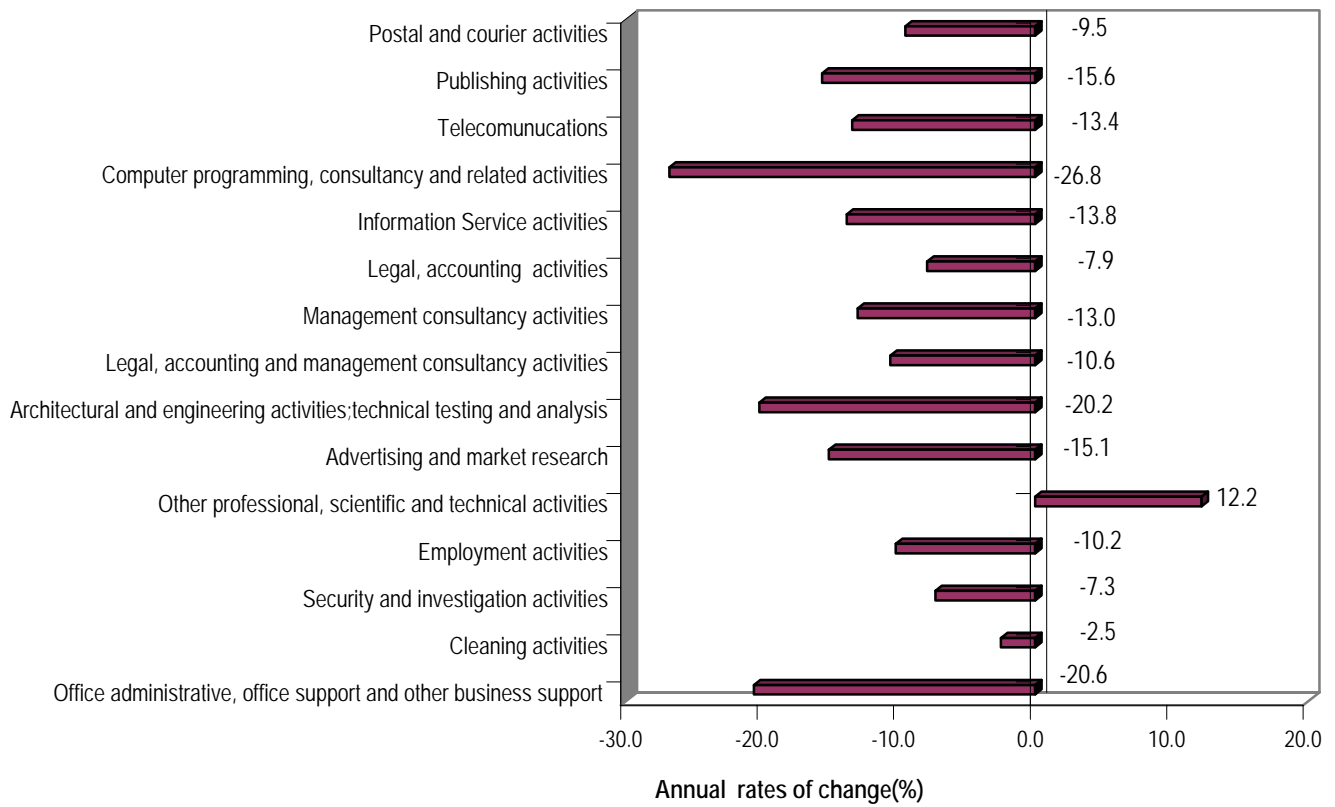
**Year: 2011**

NACE Rev.2 code	Economic activities	Q1*		Q2		Q3		Q4	
		Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)	Index	Quarterly Rate of change (%)
H53	Postal and courier activities	108.9	-8.0						
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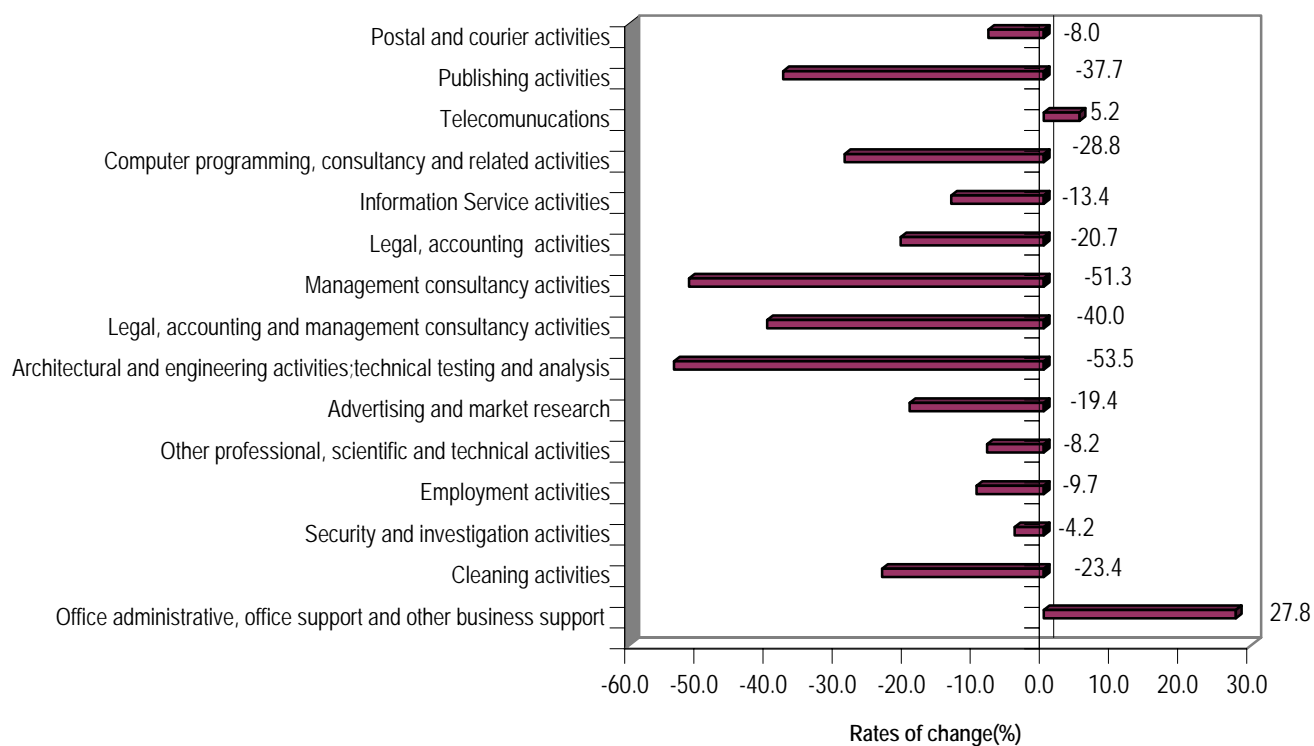
*\*Provisional data*

## DIAGRAMS

Annual rates of change of the turnover indices for specific services sector activities (Q1 11 / Q1 10)  
(2005=100,0)



Quarterly rates of change of the turnover indices for specific services sector activitie( Q1 11/ Q4 10)  
(2005=100,0)



## Methodological notes

<b>General</b>	The Turnover Indices in the Services Sector are quarterly indices that were published for the first time in Greece in 2006 with base year 2005=100.0. The initial compilation of the mentioned indices was done according to the old classification NACE Rev.1 and covered the period 2005-2008. In 2009 it was implemented the current compilation of indices in accordance with the new classification NACE Rev.2.
<b>Purpose of the Indices-definitions</b>	<p>The Services Turnover Indices are business cycle indicators, which illustrate the quarterly activity of the services sectors (other than retail trade) in value.</p> <p>Turnover comprises the totals invoiced by the observation unit during the reference period and this corresponds to market sales of goods or services supplied to third parties. Turnover also includes all the other charges (transport., packaging, etc.) passed on to the customer, even if these charges are listed separately in the invoice.</p> <p>Turnover excludes VAT and other similar deductible taxes directly linked to turnover as well as all duties and taxes on the goods or services invoiced by the unit.</p>
<b>Legal basis</b>	The turnover indices in the services sector are new indices, with base year 2005=100.0 covering the period from 2005 onwards. The compilation and publication of these new indices is based upon the requirements of the Council Regulation (EC) No 1165/98 concerning short-term statistics as well as the amendment Regulation No1158/2005 of the European Parliament and Council amending the Council Regulation (EC) No 1165/98.
<b>Reference period</b>	Quarterly
<b>Base year</b>	2005=100.0
<b>Revision</b>	The revision of the Services Turnover Indices is done in the framework of implementation of the Council Regulation No 1165/98, in which it is foreseen that the short-term indices are revised each 5 years, with base year ending in 0 or 5.
<b>Statistical Classification</b>	It is used the Eurostat NACE Rev.2 classification of economic activities (Regulation 1893/2006 of the European Parliament and Council)
<b>Geographical coverage</b>	Total Greece
<b>Coverage of economic activities</b>	<ul style="list-style-type: none"> <li>○ Postal and courier activities (NACE Rev.2 branch H53)</li> <li>○ Publishing activities (NACE Rev.2 branch J58)</li> <li>○ Telecommunications (NACE Rev.2 branch J61)</li> <li>○ Computer programming, consultancy and related activities (NACE Rev.2 branch J62)</li> <li>○ Information Service activities (NACE Rev.2 branch J63)</li> <li>○ Legal and accounting activities (NACE Rev.2 branch M69)</li> <li>○ Management consultancy activities (NACE Rev.2 branch M 70.2)</li> <li>○ Legal, accounting and management consultancy activities (NACE Rev.2 branch M69- M 70.2)</li> <li>○ Architectural and engineering activities; technical testing and analysis (NACE Rev.2 branch M71)</li> <li>○ Advertising and market research (NACE Rev.2 branch M73)</li> <li>○ Other professional, scientific and technical activities (NACE Rev.2 branch M74)</li> <li>○ Employment activities (NACE Rev.2 branch N78)</li> <li>○ Security and investigation activities (NACE Rev.2 branch N 80)</li> <li>○ Cleaning activities (NACE Rev.2 branch N 81.2)</li> <li>○ Office administrative, office support and other business support activities ((NACE Rev.2 branch N 82)</li> </ul>
<b>Statistical survey</b>	<p>The survey for the compilation of the new Turnover Indices in the services sector for the abovementioned divisions of the NACE Rev. 2 statistical classification included a total of 2,535 enterprises providing services in these divisions with an annual turnover equal to or higher than 600,000 Euros, according to the Business Register of the Ministry of Economy and Finance for the year 2005.</p> <p>A representative sample of 394 enterprises from all parts of the country was selected. The method used to select the enterprises for inclusion in the sample to be surveyed was that of single-stage stratified random sampling. In each of the said two-digit divisions of economic activity the enterprises covered by the survey were stratified in six turnover brackets according to the magnitude of their annual turnover in 2005.</p>
<b>Compilation of indices</b>	The compilation of indices is done by applying the method of chaining, while it is applied the adjustment of indices in typical quarter by multiplying the estimated turnover values with an adjustment factor in accordance with the working days of each quarter. The typical quarter refers to the real number of working days.
<b>Publication of data</b>	The data of the new Turnover Indices for the Services Sector with base year 2005=100.0 are published from the first quarter 2009, while back data are available from the first quarter 2000.
<b>References</b>	More information concerning the compilation methodology of the Services Turnover Indices, as well as, back data are available on the EL.STAT website ( <a href="http://www.statistics.gr">www.statistics.gr</a> ) .